Housekeeping assistance



Outpatient services
Nursing and elder care
Home respiratory care
Total care
Housekeeping assistance
Neighbourhood services
Family care
Information & consultation

Housekeeping assistance

- Shopping
- Cooking
- Home cleaning
- Dishwashing
- O Changing, washing, ironing of
- Clothes and bedding
- Feeding and caring for pets

Housekeeping assistance is a part of home care services and involves helping with common activities of daily living such as shopping, cooking, home cleaning, dishwashing, changing and washing clothes and bedding, or heating, for example.

In our society, there is a steady increase in demand for domestic assistance services!

Get in touch with us – we will be happy to help!

Our care concept

- Providing patients and their family members with consultation, dialogue and individual guidance in seeking clinics and healthcare professionals
- Negotiating with health and nursing care insurance providers about covering the costs
- Assisting in specifying and arranging the necessary help services
- Determining and arranging appropriate care and medical supplies
- Assisting in preparing the domestic environment, on-site consulting
- Assembling a qualified and experienced team of professional caregivers
- Providing support during patient discharge from hospital, nursing home, hospice, etc.
- Creating individual care plans
- Guiding and caring for patients in accordance with standards
- Instructing and supporting family caregivers
- Keeping detailed and transparent records of all services rendered
- We ensure and expand our professional expertise and quality of care services through regular training programmes
- Providing care and support for terminally ill patients and their family members

Contact us

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Our motto: No-canado is not an option.

24h



Mobility exercises: actively in physical therapy, passively with therapeutic exercise equipment

Care concept

- Leisure activities according to the individual organisational and logistic possibilities. This enables patients to take part in everyday life.
- Special positioning
- Toileting assistance

Basic Care

Only people who require assistance in the area of "basic care and activities of daily living" are entitled to receive nursing care benefits.

Basic care – The main purpose of body hygiene is to increase personal well-being. Feeling fresh, clean and fragrant promotes the idea of being healthy. This makes it an important aspect for people who are elderly or in need of care. Basic care time is used as an opportunity for conversation, mobility assistance and exercises, etc. and the person requiring care is given additional companionship and physical contact.

- Full and partial body wash
- Help with personal hygiene
- Washing and combing hair
- Eye, nose and hear hygiene
- Oral hygiene, denture care
- Prevention (pneumonia, bedsores, etc.)
- Showering (also in bed, using a special shower system)
- Dressing and undressing
- Preparing small meals
- Mobility, transfer using special aids (e.g. lifter)

Treatment care

Treatment care is a health insurance service covered by your insurance carrier.

Important information at a glace

Treatment care comprises medically prescribed services provided by care professionals in the areas of healthcare and nursing care. In addition to medical assistance, treatment care includes treating wounds, administering medication, changing wound dressing and measuring blood pressure. It clearly distinguishes itself from basic care.

Your general practitioner makes a diagnosis and prescribes a treatment. If you are unable to perform individual steps of this regimen, the attending physician

will initiate a "home care plan" for you. If family members are not in a position to pay for this service, your insurance will cover the cost of treatment care.

- Preparing and administering prescribed medications
- Administering prescribed injections (IM / SC / IV)
- Preparing and administering food / special diets
- Wound dressing and care (e.g. PEG, tracheal tube, tracheostomy tubes, bedsores, etc.)
- Oral, nasal and endotracheal suctioning
- Taking vital signs (e.g. blood pressure, pulse, temperature, respiration, SpO2 + pCO2, etc. according to the physician's instructions)
- Applying ointments according to the physician's instructions
 - Mobilisation and positioning: (e.g. lifter, alternating pressure mattress)
 - Communication exercises: (e.g. using images, communication computers)
 - Supporting and monitoring inges-tion and excretion
 - Administering oxygen according to the physician's instructions)
 - Handling and operating medical devices (e.g. ventilator, humidifier, suction device, perfusor)

- Changing tracheostomy tubes according to the physician's instructions
- Inserting and changing urinary catheters according to the physician's instructions
- Bladder instillation and treatment according to the physician's instructions
- Special assistance and guidance by specialty physicians and respiratory therapists

Respite care

Family caregivers who are temporarily unable to provide care (e.g. if they are in need of a break or recovering from illness) can request our respite care services (also known as "short break services") to receive home care assistance.

